child and youth services

- 2,118 children attended YWCA after-school programs at 43 locations countywide
- 754 preschool children received high quality programming, ensuring their readiness for elementary school
- 1,702 teens engaged in leadership development programs
- 457 children attended YWCA summer camps

preventing homelessness and domestic violence

- 262 children experiencing homelessness were served at the Judy and Kirk Robison Mi Casa Early Learning Program at no charge to their families
- 86 women who were experiencing homelessness and their children (160 total) put their lives back together while gaining the skills necessary for independence at the Sara McKnight Transitional Living Center
- 11 women and their children (20 total) left abusive relationships and began new lives at Independence House

economic empowerment

- 1,751 persons received credit counseling, money management classes, homebuyer education and mortgage default assistance
- Returned $2,638,817 to creditors through debt management plans
- Community outreach to 1,103 individuals

racial justice

- 5,938 people benefitted from 152 community workshops, provided by 75 volunteer racial justice facilitators to help put an end to racism

family support

- 682 adults supported a healthy transition for their children by attending YWCA “Children Cope With Divorce” classes
- 5,623 children (monthly) received subsidized child care through the Workforce Solutions Borderplex Child Care Services (CCS) contract, enabling families to work
- $197,923 awarded in financial assistance for YWCA memberships and programs thanks to support from the YWCA of El Paso Foundation and other donors
- 18 low-income senior citizens resided in YWCA affordable housing among a supportive community of their peers
Greetings, stakeholders.
The YWCA Board and staff are pleased to present our 2013 - 14 Annual Report, highlighting our mission-based work that is dedicated to the elimination of racism and the economic empowerment of women in the Paso del Norte region. This work would not be possible without the tremendous support and investment of volunteers, donors and corporate partners.

Investments in technology have been a major factor in our ability to better meet our community’s needs and we were pleased to introduce significant savings for our members who utilize our “EZ Pay”, recurring automatic payment plans. We have also made it easier for donors who want to contribute online. Technology now allows us to communicate with our members via text message which has improved our ability to notify our members of closures, emergency communications and other program-specific, time-sensitive information.

Indeed this was a year of transformation. We finalized the sale of our Sarah Lea Building, making way for the new El Paso Leadership Academy Charter School. The Sarah Lea Building served us well as our headquarters for almost 25 years and though we leave treasured memories behind, we are moving boldly toward the future, ensuring steps are taken to never forget Sarah Lea’s impact on the growth and development of the YWCA.

We quietly ended our Be-Y Miracles Happen Capital Campaign, though needs remain. We cannot thank enough the donors of this important fundraising effort. We recognize your tremendous sacrifice during a very challenging financial period. As we turn our attention to the year ahead, we ask for your continued support and investment in El Paso’s women and children. Your investment in the YWCA pays dividends through improved health, wealth, employment, safety and housing for our community’s most vulnerable families.

Thank you for making our work possible!

Rebecca Krasne
President

Sandra E. Braham, Ed.D.
Chief Executive Officer
Following the announcement in 2005 that Ft. Bliss would be significantly expanded through Base Realignment and Closure (BRAC), the YWCA El Paso del Norte Region Board of Directors approved a new Strategic Plan that would intentionally focus efforts to align the programs of the El Paso YWCA with the needs of soldiers, their families and veterans.

As the largest provider of non-profit, private child care in the region, the YWCA forged a path to nationally accredit its early learning centers and after-school programs. Working with the Department of Defense initiatives, the YWCA provided the following:

- **Army Child Care Programs in Your Neighborhood**, which served 86 military families and 142 children
- **Army School Age Programs in Your Neighborhood (ASPYN)**, which funded all 43 after-school programs and served 78 children

These programs offer care and support for children of active duty soldiers. The YWCA was also certified as a member of the National Association of Child Care Resource and Referral Agencies (NACCRRA) — a resource to help military families identify and secure high quality care for their children. The ASPYN program provides fee assistance to military and Department of Defense (DoD) civilian patrons who are living off-post. ASPYN after-school program providers are trained to meet the Council on Accreditation (COA) standards for quality after-school care.

COA is considered the leading voice of the after-school profession and its quality standards are dedicated to supporting the development, education and care of children and youth during their out-of-school hours. ASPYN is a collaborative effort between the United States Army, the YWCA and NACCRRA.
Since 2010, the military has invested:

$1,086,000

in equipment, training salaries and accreditation fees to help the YWCA obtain national accreditation for after-school programs and early learning centers. The YWCA obtained national accreditation for nine after-school sites through August 2014. Additional sites, as well as two early learning centers, are pending national accreditation in 2015.

$313,145

has been received through NACCRRRA to support care for 906 children of military families and an additional $58,827 was given to the YWCA to establish a network of nationally accredited child care operators to serve military families.

$80,000

allowed the YWCA to serve 187 teen military dependents through the Army Youth Programs in Your Neighborhood Initiative.

These investments have helped the YWCA leverage additional resources while building the capacity to address other needs presented by veteran servicemen and women. The financial assistance to veterans program provides emergency financial assistance to veterans and their families. In 2013-14 this program supported the financial needs of 151 veterans, their family members and surviving spouses by granting $53,230 in emergency financial assistance. Funds are made possible through a grant from the Texas Veterans Commission Fund for Veterans’ Assistance.

Consumer credit counseling service for military families

Through a memorandum of understanding with the Army Community Service, Consumer Credit Counseling Service (CCCS) staff provided credit counseling sessions to 294 active duty soldiers and their family members, and delivered 135 money management education classes to Fort Bliss and White Sands Missile Range personnel. Additionally, as a member of the National Foundation of Credit Counseling (NFCC), the YWCA CCCS team provided supportive services to active duty service members under the NFCC’s Military OneSource partnership.
after-school programs

Research shows that quality after-school programs help students apply themselves academically, reduce grade repetition, finish high school and increase their readiness for college. Also, students who participate in quality after-school and summer learning programs see improvement in their academics, are more engaged in learning and are more self confident in what they can achieve (Afterschool Alliance, 2013).

During the 2013-14 school year, 2,118 children throughout the county participated in 43 YWCA after-school programs. YWCA activity leaders and assistants were at each school site before the dismissal bell rang. Children began their homework assignments and enjoyed healthy snacks, games, crafts, outdoor recreation and tutoring.

Consistent with the YWCA’s goal to ensure access to quality after-school programs, the YWCA ‘We Care’ Program, funded by the YWCA of El Paso Foundation, provided financial subsidies to low-income working families, helping 174 children access after-school programs, summer camp and holiday break “fun days” at YWCA branches.

A unique curriculum is utilized to ensure standardized after-school activities and programming throughout the region. YWCA employees utilize standards provided by the Council on Accreditation. These standards facilitate the work to nationally accredit all YWCA after-school sites. The program is on an aggressive pace, having successfully accredited nine sites through 2013-14.

summer camp

457 youth attended the YWCA Mary Ann Dodson, Myrna Deckert and Shirley Leavell summer camps. YWCA Summer Camps feature onsite swimming, arts and crafts, language experiences, games and other special programs designed to enrich children’s out-of-school experiences. A healthy breakfast, lunch and snack were served daily. YWCA summer camp ensures that children return to school ready to learn.

pre-school early learning centers

The YWCA is the largest non-governmental child care provider in El Paso, serving more than 700 children daily and 2,057 children annually. By providing safe, affordable and stable care for children, the YWCA empowers women and their families, supporting their opportunities to obtain new or improved employment or to advance their education. Children enrolled in YWCA Early Learning Centers are welcomed into a caring environment where teachers incorporate the best practices for promoting the cognitive, social, emotional and physical development of each child, ensuring their preparation for Kindergarten. Each licensed center offers balanced, nutritious meals cooked onsite, convenient hours for working families, and dedicated, well-trained staff.


child care services

Through a contract with Workforce Solutions Borderplex, the YWCA manages the Child Care Services (CCS) program which provides financial support to eligible parents who are working and/or pursuing an educational program. In 2013-14, CCS supported an average of 5,623 children monthly. A total of $16,336,352 was provided directly to more than 350 child care providers to subsidize parents’ cost of care.
transitional living center
Since 1993, the Sara McKnight Transitional Living Center (TLC) has provided housing and supportive services to women and their children experiencing homelessness. Residents may stay up to 24 months as they progress through an individualized self-development plan to advance their education, obtain job skills and employment, and build the life skills needed to move to permanent housing and maintain their independence. In 2013-14, the TLC grew its Adult Education Academy, providing GED and ESL instruction and job training to residents. Case managers ensure that each woman has the help needed to overcome barriers to employment. Children also have access to case management with trusted adults. The TLC has certified Parents as Teachers (PAT) to make sure that children have every opportunity to develop. Children have access to literacy classes, tutoring, YWZones for exercise and healthy living, Girl Scouts, Cub Scouts and Boy Scouts. There are additional programs offered throughout the year to ensure children’s scholastic success as well as their social and emotional development. A program entitled “Winning Youth IGNITE” assures that youth activities build skills and self-confidence. The “Winning Kids” program ensures that children who have experienced domestic violence have healthy activities to reduce stress and an assigned case manager focused on their needs.

community development corporation
The YWCA Community Development Corporation (CDC) was established in 1998 to address the need for affordable housing and managed affordable housing options for eligible families. In 2013 -14, the Boards of Directors of the YWCA El Paso del Norte Region and the CDC agreed to dissolve the CDC, bringing its operations fully under the YWCA umbrella of programs. Projects include:

- senior apartments
  The YWCA Senior Housing Complex was home to 18 low-income seniors who benefited from affordable apartments at below-market rates. They lived in a community of peers, with membership and direct access to the resources of the neighboring YWCA Dorothy Woodley Hunt Branch.

- independence house
  Independence House supports women who are survivors of family violence. The facility is comprised of eight apartments and commercial office space. Residents may live in the apartments for up to 24 months and are charged program fees not exceeding 30% of their monthly income. This year, the program offered 11 women and 20 children a safe place to live and provided individual case management and advocacy to help them regain stability in their lives.

strengthening families

transitional living center
Since 1993, the Sara McKnight Transitional Living Center (TLC) has provided housing and supportive services to women and their children experiencing homelessness. Residents may stay up to 24 months as they progress through an individualized self-development plan to advance their education, obtain job skills and employment, and build the life skills needed to move to permanent housing and maintain their independence. In 2013-14, the TLC grew its Adult Education Academy, providing GED and ESL instruction and job training to residents. Case managers ensure that each woman has the help needed to overcome barriers to employment. Children also have access to case management with trusted adults. The TLC has certified Parents as Teachers (PAT) to make sure that children have every opportunity to develop. Children have access to literacy classes, tutoring, YWZones for exercise and healthy living, Girl Scouts, Cub Scouts and Boy Scouts. There are additional programs offered throughout the year to ensure children’s scholastic success as well as their social and emotional development. A program entitled “Winning Youth IGNITE” assures that youth activities build skills and self-confidence. The “Winning Kids” program ensures that children who have experienced domestic violence have healthy activities to reduce stress and an assigned case manager focused on their needs.
In 2013-14, the TLC was home to 86 women and 160 children ranging in age from birth to seventeen years old. In addition, staff became certified in Mental Health First Aid, a program dedicated to building awareness and reducing stigma around mental health issues.

mi casa early learning program

The Judy and Kirk Robison Mi Casa Early Learning Program supported children from families experiencing homelessness who resided in 11 El Paso area emergency shelters or transitional living centers. It is the only licensed child care program in the city with a sole focus on addressing the needs of families experiencing homelessness. Families may access Mi Casa services at YWCA Early Learning Centers located nearest their residential shelter. Mi Casa offers a safe, academically-enriching environment for children so parents can focus on employment or attending job skills training. Transportation is available to and from Mi Casa locations. During the 2013-14 year, Mi Casa supported 132 families, providing care for 262 children ranging in age from one month to twelve years old.

teen leadership

The United Way of El Paso County continued to support YWCA youth services with a focus on increasing teen leadership development and service learning engagement. Because of United Way’s support:

- 121 youth received leadership development training
- 508 youth received service learning training and engaged in community service learning projects
- 462 youth participated in Global Youth Service Day, the largest youth volunteer event in the world

volunteer services

Volunteers have made a significant impact on YWCA programs and services. In 2013 -14, 1,384 volunteers contributed more than 35,108 hours of service.

YWCA volunteers work in early learning centers and after-school programs; tutor children and adults residing at the Sara McKnight Transitional Living Center; and sort donations. They support administrative operations and serve on various committees of the Board. Volunteers facilitate racial justice and leadership workshops and mentor women who are experiencing homelessness. Volunteers do so much to help meet the many goals and objectives across all agency divisions.

Of special note is the role volunteers play in fundraising activities. A group of committed volunteers, under the leadership of Board Member Mitzi Shannon, planned the YWCA 21st Annual Women’s Luncheon which raised more than $420,225 in 2014. Through a new partnership with the Paso del Norte Foundation, the YWCA received a $100,000 matching grant, bringing the total raised through the Women’s Luncheon to $520,225.

racial justice

The Racial Justice “We…the People” initiative fosters justice, appreciation for diversity and the elimination of racism through workshops and community dialogue. The discussions centered around the YWCA core values of Respect, Understanding, Acceptance and Appreciation. In 2013-14, 5,938 participants benefitted from 152 community facilitations. Racial Justice programs are key to the YWCA’s efforts to reduce and eliminate hate, discrimination and violence by promoting peace, understanding and unity among all people.

During the 2013 Week Without Violence: 680 Youth discussed dating violence in their schools; TLC participants engaged in Krav Maga training to address personal safety and all YWCA daycare children participated in “Hands Are Not for Hitting” activities.

“Imagine Peace” was held in partnership with the City of El Paso’s Museum and Cultural Affairs Department and offered 843 attendees a variety of cultural performances including the Tigua dancers and Capoeira Quinto Sol.

The Annual Racial Justice Ambassador Awards were held at the UTEP Centennial Museum. 2014 Honorees were: Jesus Palacios (staff category), The Center Against Family Violence (community organization category) and Janet Kincaid (individual category).
YWCA fitness and aquatics programs are offered at five community branches (one in each area of the city) and promote healthier lifestyles in a family-friendly environment. All branches have heated indoor pools. Three seasonal outdoor pools increase families’ access to water activities during El Paso’s hot summer months. Zumba® Fitness continues to be the most popular amongst a myriad of organized exercise classes.

Seniors enjoy the mix of exercise and socializing and the Healthways Silver Sneakers® fitness program is available at every YWCA branch.
**consumer credit counseling service**

Consumer Credit Counseling Service (CCCS) continued to receive funding from National Council of La Raza to provide National Foreclosure Mitigation Counseling and the Making Home Affordable programs. Continued funding for first-time homebuyer counseling services and educational opportunities was granted to CCCS by the City of El Paso under its Community Development Initiatives.

CCCS received continued funding from the United Way of El Paso County to provide financial counseling to low-to-moderate income families and individuals, and to women living in transitional housing centers.

Overall, within economic empowerment programs:
- 1,751 received credit counseling
- 1,006 received money management classes
- 373 received housing counseling including 54 foreclosure interventions
- 1,199 received Homebuyer Education
- $2,638,817 was returned to creditors through personal debt management plans
- 1,103 benefited from 22 community outreach events in 2013

**children cope with divorce**

Children Cope With Divorce (CCWD) Staff delivered classes to 682 divorcing parents. The quality of this program and its relevance to families in the divorce process was highly rated by attendees: 92% of participants agreed that it helped them deal with their spouse/ex-spouse and 95% agreed it helped them to better understand their children’s needs.
2013-2014 revenue and support

**Revenue**
- Program service fees: $4,215,181
- Membership dues: $201,014
- Special events: $523,191
- Sales to public: $6,857
- Rental income: $139,384
- Interest income: $1,553
- Other: $516,341
- Total revenue: $5,603,521

**Support**
- Contributions, United Way: $155,864
- Contributions, other: $1,242,284
- Contributions, in-kind: $229,139
- Funded services: $20,988,432
- Total support: $22,615,719
- Total revenue & support: $28,219,240
2013-2014 expenses

Program services
- Early learning centers: $3,782,275
- After-school programs: $1,150,649
- Child care management: $17,153,935
- Teen services: $93,590
- Fitness and aquatics: $1,219,572
- Economic empowerment: $614,601
- Transitional living center: $895,869
- Housing facilities: $146,052
- Other program services: $163,623
- Total program services expenses: $25,220,167

Support services
- Administration: $2,508,532
- Fundraising: $273,061
- Total support services expenses: $2,781,593
- Total expenses: $28,001,760
2013-2014
assets

67% property & equipment
9% cash
1% other assets
23% accounts, contributions, grants & notes receivable

2013-2014
liabilities & net assets

11% net assets: temporarily restricted
6% net assets: unrestricted
4% accrued & other liabilities
4% refundable advances
4% long-term debt and capital lease obligation
8% accounts payable
63% net assets: investment in plant assets
The YWCA of El Paso Foundation is a supporting organization of the YWCA El Paso del Norte Region. Funds are established to support specific initiatives or where needed most. The YWCA is grateful to the individuals, families and corporations that have established funds in the Foundation to secure the future of the El Paso YWCA.
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