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a message from our president and ceo

We are pleased to present the YWCA 2011-12 Annual Report to the community and stakeholders. The year was a challenging one, as the YWCA worked to re-balance those program operations that benefited from increased funding made available in 2010-11 due to the American Reinvestment and Recovery Act (ARRA). El Paso families benefited from ARRA due to more than $6 million new dollars added to provide child care tuition assistance for working families through Child Care Services (CCS), an initiative of Upper Rio Grande at Work.

The elimination of ARRA funds directly impacted the CCS contract managed by the YWCA, through which subsidies are paid to qualified child care providers in the Paso del Norte region. An additional factor impacting our 2011-12 operations was the year-long closure of the YWCA Guevara Early Learning Center which suffered significant damage during the 2011 freeze. This center was re-opened in the spring of 2012 and the agency staff continues their effort to bring enrollments back to pre-freeze levels.

Despite a challenging 2011-12 fiscal year, the YWCA remains strong and continues to benefit from the contributions of the YWCA of El Paso Foundation, major donors, and other foundations that support our broad work to eliminate racism and empower women. We are grateful to those donors who are making an investment in the future of the YWCA by supporting the Be-Y Miracles Happen Capital Campaign. Significant improvements were made to the Mary Ann Dodson Camp including a new pool and cabana, and the YWCA continues to respond to the capital improvements needed throughout the Agency.

We are proud of our continued success in managing significant assets and more than 12 lines of business during what has been a challenging economic time for our community and the nation. We value your continued support and commitment to our work, and ask you to be Y miracles happen for tens of thousands of families and individuals impacted by our programs and services.

Sincerely,

Sue M. Darnell
President

Sandra E. Braham, Ed.D.
Chief Executive Officer
dignity

freedom
program highlights
2011-2012

children and youth services
• 1,560 kids daily attended YWCA after school programs at 55 locations
• 2,437 pre-schoolers received high quality childcare, ensuring their readiness for school
• Teen Leadership engaged 2,094 youths
• 200 kids attended the YWCA Mary Ann Dodson summer camp

homeless and domestic violence services
• 198 homeless children were cared for at Mi Casa at no charge to the family
• 75 homeless women with 200 children put their lives back together while gaining the skills necessary for independence at the TLC
• 12 women with 22 children left their abusers and began new lives at Independence House

racial justice
• 7,328 people benefited from 275 hours of training provided by 55 volunteer racial justice facilitators to help put an end to racism

family support
• 1,393 adults helped their children by attending YWCA “Children Cope With Divorce” classes
• 5,812 children monthly received subsidized child care through the Upper Rio Grande at Work Child Care Services contract, enabling families to work
• $200,000 were given away in scholarships/financial assistance for YWCA memberships and programs
• 15 low-income senior citizens were able to maintain their dignity and live independently

economic empowerment
• 5,213 persons received credit counseling, housing counseling and financial education classes
• Returned $4,014,033 to creditors through 957 debt management plans
• Provided employment for 601 people
supporting military families

army school-age programs in your neighborhood (ASPYN)

ASPYN is a program that provides fee assistance to military and Department of Defense (DoD) civilian patrons who are living off post. ASPYN after school program providers are trained to meet the Council on Accreditation (COA) standards for quality after school care. COA is considered the leading voice of the after-school profession and its quality standards are dedicated to supporting the development, education, and care of children and youth during their out-of-school hours. ASPYN is a collaborative effort among the United States Army, the YWCA, and the National Association of Child Care Resource & Referral Agencies (NACCRAA).

consumer credit counseling service (CCCS) for military families

Through an MOU with Army Community Service, Consumer Credit Counseling Service counseled 394 active duty military and family members, and delivered 13 money management education classes to Fort Bliss and White Sands Missile Range personnel.

The YWCA CCCS provided services to active duty military under the Military One Source partnership with the National Foundation for Credit Counseling (NFCC), of which CCCS is a member.

active duty military and family members were supported by the YWCA Consumer Credit Counseling Service.
Research has shown that quality after-school programs help students apply themselves academically, reduce grade repetition, finish high school and increase their readiness for college. During the school year, 1,560 children throughout the county participated daily in 55 YWCA after-school programs. YWCA activity leaders and assistants are at each school site before the dismissal bell rings. Children begin their homework assignments and enjoy healthy snacks, games, crafts, outdoor recreation and tutoring.

A unique curriculum is utilized to support efforts to standardize after-school activities and programming throughout the region. Staff continued to institute standards provided by the Council on Accreditation to aid in facilitating the YWCA’s work to nationally accredit all after-school sites.

**summer camp**

200 youth participated in the YWCA Mary Ann Dodson summer camp. The camp featured a new pool, games, swimming, arts and crafts, language experiences, and other special programs designed to enrich children’s out-of-school experiences. A healthy breakfast, lunch and snack were served daily. YWCA summer camp plays a critical role in assuring that young people return to school ready to learn. Youth love the programming and make lifelong friends.

**pre-school early learning centers**

The YWCA is the largest non-governmental child care provider in the city of El Paso, caring for more than 1,300 children daily and more than 2,400 annually. YWCA Pre-School Centers are high-quality, caring places that address children’s preparation for kindergarten. Each licensed center offers balanced, nutritious, home-cooked meals, convenient hours for working families, and dedicated, well-trained staff. Our child care partners include EPCC, the Children’s Learning Institute, EPISD, The Housing Authority of the City of El Paso, the City of El Paso, and the Department of Defense.

**child care services (CCS)**

Through a contract with Workforce Solutions, Upper Rio Grande, the YWCA manages the CCS program. CCS provides financial support to qualifying families who are working and/or pursuing an educational program. In 2011-12, CCS supported an average of 8,801 children monthly with total contract expenditures of $22,557,049. Additionally, through an American Recovery and Reinvestment Act (ARRA) grant to increase the quality of child care, the YWCA was able to award a total of $645,075 to child care centers and child care homes in our six county service delivery area, and to greatly enhance the materials available for loan in both El Paso and Alpine through our resource rooms.
major health and fitness activities include:
• Zumba Fitness®
• Fitness programs that focus on addressing the needs of the whole family
• Swim classes and lessons for all ages
• YW Zones child and youth fitness program
• Silver Sneakers® fitness program for seniors
• 10K Run (Annual Race Against Racism)
• WOW Classes (Women on Weights)
• Music lessons
• Gymnastics
• Cardio classes, Bender Ball, Step Aerobics and Gliding

health and wellness division
The YWCA promotes and supports healthier lifestyles through fitness and aquatic programs at five branches with indoor heated pools and three seasonal outdoor pools. Zumba Fitness® continues to be our most popular class. At the Dorothy Woodley Hunt Branch in El Paso’s Lower Valley, the UTEP College of Health Sciences conducted the HEART community research program with the goal of reducing risk factors for cardiovascular disease in Hispanics. Seniors are enjoying the mix of healthy activities, exercise and socializing with the Healthways Silver Sneakers® fitness program which is available at every YWCA branch.

economic empowerment consumer credit counseling service (CCCS)
The YWCA Economic Empowerment Division was very active, providing:
• 1,730 Credit counseling sessions;
• Money management and homebuyer education classes to 1,839 people;
• First-time homebuyer counseling to 588 people;
• Mortgage default assistance to 246 people;
• Community outreach to 810 individuals.

The Division also returned $4,014,033 to the community through approximately 957 debt management plans. CCCS continued its involvement on the steering committee of the Don’t Borrow Trouble campaign of the City of El Paso (an initiative to raise consumer awareness of predatory lending practices).

CCCS received continued funding from the United Way of El Paso County to provide financial counseling to women living in transitional housing programs.
transitional living center

Since 1993, the Sara McKnight Transitional Living Center (TLC) has provided housing and supportive services to homeless women and their children. Residents may stay up to two years as they progress through an individualized self-development plan to advance their education, obtain job skills and employment, and build the life skills needed to move to permanent housing and maintain their independence. Children have access to case management, literacy classes, tutoring, Girl Scouts, Cub Scouts, Boy Scouts, and YWZones exercise classes. Certified case managers assure good parenting and developmental benchmarks are achieved for children through PAT (Parents as Teachers) and the NACCRRA (National Association of Child Care Resource & Referral Agencies) Abriendo Puertas (Open Doors) program for Spanish speaking mothers. Both have components for mothers and children who have survived domestic violence. In 2011-12, the TLC was home to 75 women and 200 children, ages birth to 17, male and female.

community development corporation

The YWCA Community Development Corporation was established in 1998 to address the need for affordable housing, and manages affordable housing options for families in need. Projects include:

- senior apartments
  The YWCA Senior Housing complex was home to 15 elders over the past year. Low income seniors benefit from affordable apartments at below-market rates and the opportunity to live in a community of peers, with membership and direct access to the resources of the neighboring YWCA Dorothy Woodley Hunt Branch.

- independence house
  Independence House supports women who are survivors of family violence. The facility consists of eight apartments and commercial office space. Residents may live in the apartments for up to 24 months, and are charged program fees not exceeding 30% of their monthly income. This year, the program offered 12 women and 22 children a safe place to live and provided individual case management and advocacy to help them regain stability in their lives and move to self sufficiency.

children cope with divorce

The YWCA delivered classes to 1,393 parents pursuing divorce. The quality of this program and its relevance to families in the divorce process is highly rated by attendees: Ninety-one percent of participants agree that it will help them to deal with their spouse/ex-spouse, 96% agree it will help them to understand their children.
mi casa homeless child care program

The Judy & Kirk Robison Mi Casa Homeless Early Learning Program provides nurturing and pre-k services to the children of families who reside in El Paso’s homeless shelters. It is the only licensed homeless child care program in the city. The center has a “Four-Star” rating, the highest possible under the Texas Rising Star program (a quality child care initiative). Mi Casa offers parents a safe environment for their children so they can focus on obtaining or maintaining employment, or attending job skills training. During the 2011-12 year, Mi Casa supported 198 homeless children.

economic empowerment

Division staff participated in the City of El Paso’s two community-wide home preservation and foreclosure prevention fairs, and received continued National Foreclosure Mitigation Counseling funding through the National Council of La Raza (NCLR), a HUD intermediary. NCLR also facilitated funding for CCCS foreclosure prevention counseling from OCWEN Financial Corporation. Additionally, CCCS participated in the Emergency Homeowner Loan Program with funding received from the National Foundation for Credit Counseling (NFCC) and NCLR, providing counseling to help qualify homeowners on the verge of foreclosure for relief under that HUD program. Continued funding for first-time homebuyer counseling and education was granted to CCCS by the City of El Paso under its Community Development initiatives.

economic empowerment new mexico

CCCS/YWCA Credit Counseling and Homeownership Center in Las Cruces continued to provide ongoing financial education to La Casa, Inc. residents who are victims of domestic violence. Continued funding was provided by the United Way of Southwest New Mexico for crisis credit and housing counseling activities, and CCCS continued its work with New Mexico Mortgage Finance Authority and the Housing Authority of Doña Ana County to counsel and prequalify prospective homebuyers in the Southern New Mexico colonias. National Council of La Raza provided continued funding for first time homebuyer counseling and education activities.
racial justice
The Racial Justice “We...the People” initiative fosters justice, appreciation for diversity, and the elimination of racism via workshops and community dialogue based on our core values of Respect, Understanding, Acceptance and Appreciation. In 2011-2012, 7,328 participants benefited from 275 hours of training offered by 55 volunteer facilitators.

The Racial Justice Program held its third annual “Imagine: Peace” event with increased participation from community members, organizations, and YWCA staff. The event showcased the diversity of our community and offered activities to promote peace in the home, workplace and community.

The YWCA’s Annual Racial Justice Ambassador Awards were held at the El Paso Holocaust Museum. Recipients included the UTEP Social Justice Initiative in the Organization category; Dr. Maceo D. Dailey in the Individual category and Jacob Marquez received the Employee award.

teen leadership
Through the Community Youth Development (CYD) Grant serving Northeast El Paso, 494 unduplicated youth received in-school and after-school programming at five Northeast El Paso middle and high school campuses. Workshops addressing self-awareness, appreciation of differences, and responsibility for self and community were offered to youth 11-18 years of age.

New support from State Farm offered 364 El Paso youth the opportunity to make a difference in their community by designing and implementing service learning projects to serve families in need. Through funding received from The United Way to engage youth in Service Learning, 284 youth attended the YWCA Service Learning workshops. 475 youth engaged in Service Learning Projects and 477 youth received an Introduction to Volunteering Workshop.

volunteer services
Volunteers have a significant impact on YWCA programs and services to the community. Just over 1,260 volunteers contributed more than 23,200 hours of service to the YWCA. YWCA Volunteers work in child development and after-school programs; they tutor children and adults in the Sara McKnight Transitional Living Center, sort donations, support administrative operations, and serve on various committees of the Board. Volunteers hosted fundraising activities and planned our Annual Women’s Luncheon which raised more than $430,000 last year. They facilitate racial justice and leadership workshops and mentor homeless women. Our volunteers do so much more to help us meet our numerous goals and objectives across all Agency divisions.
you have the power to make a difference

get involved
financials
2011-2012
year ended August 31, 2012

support and revenue

<table>
<thead>
<tr>
<th>support</th>
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</thead>
<tbody>
<tr>
<td>contributions, United Way</td>
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<tr>
<td>contributions, other</td>
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<tr>
<td>contributions, in-kind</td>
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<td>funded services</td>
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<td>total support</td>
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<table>
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<th>revenue</th>
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<tr>
<td>special events</td>
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<td>rental income</td>
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<td>interest income</td>
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<td>other</td>
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<td>total revenue</td>
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<tr>
<td></td>
<td>$ 5,227,837</td>
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</tbody>
</table>

total support & revenue $ 28,802,010
financials 2011-2012 year ended August 31, 2012

expenses

program services
- preschool child development $3,637,049
- school-age child development $1,691,794
- child care management $18,650,988
- teen services $83,539
- health promotion services $1,393,086
- consumer credit counseling service $744,022
- transitional living center $733,400
- other program services $110,138

total program services $27,044,016

support services
- administration $2,173,835
- fundraising $483,611

total support services $2,657,446

total expenses $29,701,462
ywca el paso del norte region  
total assets = $18,357,276  

- property and equipment (68%)  
- cash (6%)  
- accounts, contributions and grants receivable (25%)  
- other assets (2%)  

ywca el paso del norte region  
total liabilities & net assets = $18,357,276  

- net assets - investment in plant assets (65%)  
- net assets - temporarily restricted (10%)  
- accounts payable (9%)  
- refundable advances (2%)  
- accrued and other liabilities (4%)  
- long-term debt and capital lease obligation (3%)  
- net assets - unrestricted (7%)
ywca of el paso foundation
net assets
August 31, 2012

The YWCA of El Paso Foundation is a supporting organization of the YWCA El Paso del Norte Region. Funds are established with a minimum contribution of $5,000 and may be directed to support specific initiatives or where needed most. We are grateful to the individuals, families and corporations that have established funds in the Foundation to secure the future of the El Paso YWCA.

<table>
<thead>
<tr>
<th>Fund Name</th>
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<tbody>
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<td>C.W. Wakefield Memorial Fund</td>
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<td>Mary Ann &amp; Chuck Dodson Fund</td>
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<td>Joyce Whitfield &amp; Robert L. Jaynes Endowment Fund</td>
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<td>Shirley T. &amp; Charles H. Leavell Endowment Fund</td>
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<td>Cash Surrender Value of Life insurance</td>
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<td>Will P. Harvey Memorial Fund</td>
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<td>Myrna J. Deckert Fund</td>
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<td>Tom and Sara Lea Endowment Fund</td>
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<td>The Yellen Family Fund</td>
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<td>Ivonne Rodriguez/Ernest Crawford Endowment Fund</td>
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<td>Jeanne McCarty Fund</td>
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<td>Pete &amp; Helen E. Lee Memorial Fund</td>
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<td>Betty Thorn Memorial Fund</td>
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<td>Blanca Guillen and Andy Orona Fund</td>
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<tr>
<td>Various memorials</td>
<td>9,937</td>
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</table>

Total Funds                                           $7,547,458
Earnings, Realized and Unrealized Gains               $642,267
Net of Expense                                       $8,189,725
### corporate, foundation & individual donors

<table>
<thead>
<tr>
<th>Amount</th>
<th>Donors</th>
</tr>
</thead>
</table>
| **$25,000 +** | JPMorgan Chase Bank  
Weyerhaeuser Family Foundation |
| **$10,000-24,999** | Anonymous  
Beth Hahn  
Mattress Firm  
Our Father's Foundation  
WestStar Bank |
| **$5,000-9,999** | Bank of America  
Mary Ann M. Dodson  
El Paso Electric Co.  
Peggy Feinberg  
Leanne B. Hedrick  
Gayle Hunt  
Carroll Maxon  
Nan Napier  
Dede Rogers  
Stanlee Rubin  
Wells Fargo Bank Ohio - Foundation |
| **$2,500-4,999** | Anonymous  
Bank of America Foundation  
Classic American Homes  
Destiny Family Christian Center  
El Paso Orthopaedic Surgery Group  
Mary Carolyn Fraser  
GECU  
JDW Insurance Co.  
Kemp Smith  
MIMCO, Inc.  
Race Adventures Unlimited  
Judy Robison  
Evelyn Schwartz  
ScottHulse PC  
Sierra Machinery  
The Shiloff Family Foundation |
| **$1,000-2,499** | AT&T  
Ann Allen  
Sandra S. Almanzan  
Barbara Alspaugh  
Bank of Texas  
Best Pac  
Sandra E. Braham  
Patricia Bruce  
Florence Buchmueller  
Gina Carameros  
David L. Carrasco Job Corps Center  
Castro Enterprises, Inc.  
Elke Cumming  
Donna Curlin  
Sue M. Darnell  
Desert Communications, Inc.  
Myrna J. Deckert  
Suzanne Dipp  
El Paso Community Foundation  
El Paso Sunrise Rotary Club  
Elegant Consignments by Cindy Lu's  
Nora Ellis  
Bonnie S. Escobar  
Malena Field  
Ginger Francis  
Dana Frank  
Terri Garcia  
Judith Gaskin-Ross  
Betty Jo Graham  
Susan H. Guerra  
Ellen Guibas  
Debbie Gutierrez  
Debbie L. Hand  
TVO North America  
VEMAC, LP  
Wendy Viramontes  
Sue J. Woo  
Zia Homes of El Paso  |
| **$1,000-2,499** | Cindy Lu Hennig  
Ann B. Horak  
Hoy Fox Automotive  
Laurraine Huffman  
Stacey S. Hunt  
Sally Hurt  
Indian Ridge Middle School Student Council  
Joyce W. Jaynes  
JOBE Materials, L.P  
Rebecca Krasne  
Linebarger Goggan Blair & Sampson, LLP  
Lone Star Title  
Cindy Lyons  
Kristine Marcum  
Betty L. MacGuire  
Michelle McCown  
Sara McKnight  
Mayflower Van Lines  
Merrill Lynch & Co. Foundation, Inc.  
Kay L. Mooy  
Carolyn L. Mora  
Donna Neessen  
Blanca G. Orona  
Marina Ortiz  
Laurie Paternoster  
Pena, Briones, McDaniel & Co.  
Patricia Perry  
Nita Phillips  
Prices's Creameries  
Rebecca Ramirez  
Rincon Law Group  
Rio Grande Cancer Foundation  
Isha Rogers  
Ann S. Schaechner  
Joan W. Schuster  
Emma Schwartz  
Suzie Schwitters  
Mitzi Shannon  
Giselle I. Smith Johnson  
Jane Snow |
Southwest Land Development Services, Inc.
Ellen Speights
Bernadine Spencer
Teri M. Spicer
Tyche Stading
Stagecoach Cartage & Distribution, LP
Mary B. Stevens
Marlene Stewart
Stancy Stribling
Texas Gas Service
University of Texas at El Paso
Katherine Updike
Upper Rio Grande Workforce Development Board
Patricia Urrea
Rebecca Utter
Blanca Vasquez
Polly Vaughn
Verlander Enterprises
Christy Wilke

Jennifer Woo
Tracy Yellen
YSleta Del Sur Pueblo
YWCA El Paso Del Norte Region

$500-999
Corina S. Aguilar
Anonymous
ARM Laundry Company
Maritza Armendariz
Sharon Butterworth
Mary Ann Carameros
Jack T. Chapman
Kathryn Cox
Rebecca DeWitt
Mary Jeane Dipp
El Paso Convention and Performing Arts Center
El Paso Disposal
Ellie Fenton
Gibson Ruddock Patterson, LLC

Greater El Paso Chamber of Commerce
Sarahi Gross
Patricia Harre
Mamie Harper
Kay Hatfield
Nancy Howell
JPMorgan Chase Foundation
Linda K. Kirby
Angela Ladogana
Lakeshore Learning Materials
Sofia Larkin-Appleby
Lauterbach, Borschow and Co., P.C.
Jane Leibsle
Elizabeth Lopez
Jules Lund
Amy Marcus
Carolyn G. Ponsford
Ann Rachel
ReadyOne Industries
Cynthia Rivera
Sharon Robinet
Rebecca Tarango
corporate, foundation & individual donors

The Sheriff's Posse, Inc.
Tri-State Cosmetology Institute
Vanities
Becky Young

$250-499
Anonymous
Anonymous
Rosa Isela Abdeljaber
Michele A. Aboud
Avance El Paso
Taffy D. Bagley
Lee E. Banks
Lydia Barnhouse
Mary Ruth Bedford
Genevieve Belgrave
Anthony P. Benitez
Sallie W. Broaddus
Doris Burdick
Lisa D. Campos
Jody Casey Feinberg
Silvia Castillo-Ortega
Patty Chagra
Justine Coleman
Carl Daniel Architects
Walter Deines
Gaspar Enriquez
Teri Finnegan
Jeanne Foskett
Four Seasons Construction, Inc
Jamie Gallagher
Linda Golucke
Julie Gonzalez
Leonard Goodman
Raquel Guzman
Jane Hardie
Debra Hester
Cynthia Hoffmann
Cynthia D. Horton
David R. Hunsicker
Arvis Jones
Sandra Juarez
Marian R. Kerr
Jonathan Killings
Mary E. Kipp
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Helen Knopp
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