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Greetings,

Thank you for helping to make our 2010-11 an amazing year. If you are reading this Annual Report then you definitely care about the YWCA and have likely played a role in our continued success. Page 6 offers highlights from our various service areas.

Because of generous supporters, we hosted our largest YWCA Women’s Luncheon ever with some 2,500 attending! The luncheon was also the largest seated meal event in the Judson F. Williams Convention Center. Our special guest was Leigh Ann Tuohy who was portrayed in the blockbuster hit, “The Blind Side.” It was an unforgettable event that helped to shape what was a year of continued building and development of YWCA programs, services and facilities.

We bid farewell to President Sandra Sanchez-Almanzan and welcomed a new president who will serve during the 2011-13 biennium, Sue Darnell. We also continued our work on the be-Y Miracles Happen Capital Campaign, an effort to invest in the future of the YWCA El Paso del Norte Region to ensure our continued ability to meet the growing needs of our community. We have been continually blessed to have the support and leadership of Bob Wingo and Hector Gutierrez who have served as co-chairs of this community effort.

We give special thanks to our donors, underwriters, and volunteer leaders who make our work possible. With time and resources becoming increasingly precious commodities, we are grateful that our benefactors have chosen the YWCA as fertile ground to plant seeds of hope. The YWCA is essential to El Paso!

With Gratitude,

Sandra Sánchez-Almanzan
President

Sandra E. Braham, Ed.D.
Chief Executive Officer

Sue M. Darnell
President-Elect

Sandra Sánchez-Almanzan
Sandra E. Braham, Ed.D.
Sue M. Darnell
President
Chief Executive Officer
President Elect
highlights
2010-11

**Children and Youth Services**
- 1,407 kids had a safe place to go after school
- 1,300 pre-schoolers received high quality childcare, ensuring their readiness for school
- Teen Leadership engaged 1,807 youths
- 350 kids had a blast at YWCA summer camps

**Homeless and Domestic Violence Services**
- 569 homeless children were cared for at Mi Casa at no charge to the family
- 75 homeless women with 170 children had a safe place to live, and put their lives back together while gaining the skills necessary for independence.
- 14 women with 24 children fled abusive situations and began new lives at Independence House

**Economic Empowerment**
- 2,735 persons received Credit and Housing Counseling
- Returned $5,169,497 to creditors through 1,067 debt management plans
- Provided employment for 500 people.

**Racial Justice**
- 4,431 people benefited from 226 hours of training provided by 47 volunteer racial justice facilitators, to help put an end to racism

**Family Support**
- 1,602 adults helped their children by attending YWCA “Children Cope With Divorce” Classes
- 8,801 children received subsidized childcare through the Upper Rio Grande at Work Child Care Services Contract, enabling families to work
- $200,000 were given away in scholarships/financial assistance for YWCA memberships and programs
- 18 low income senior citizens were able to maintain their dignity and live independently
investing in children

**After-School**

Research has shown that quality after-school programs help students apply themselves academically, reduce grade repetition, finish high school and increase their readiness for college. During the school year, more than 1,400 children throughout the county participated in 55 YWCA after-school programs. YWCA activity leaders and assistants are at each school site before the dismissal bell rings. Children begin their homework assignments and enjoy healthy snacks, games, crafts, outdoor recreation and tutoring.

A unique curriculum is utilized to support efforts to standardize after school activities and programming throughout the region. Staff continued to institute standards provided by the Council on Accreditation to aid in facilitating the YWCA’s work toward becoming nationally accredited at three after school sites.

The YW Zones “Gym-in-a-bag,” initiative continued at all after school sites, making it possible for children to experience broader fitness activities. The Gym-in-a-bag is made possible through a partnership with the Paso del Norte Health Foundation.

**Summer Camp**

Almost 350 youth participated in YWCA summer camps. Licensed day camps are held in all areas of town and feature both indoor and outdoor activities, games, swimming, arts and crafts, language experiences, field trips and other special programs designed to enrich children’s out-of-school experiences. A healthy breakfast, lunch and snack are served daily. YWCA summer camp programs play a critical role in assuring that young people return to school ready to learn. Youth love the programming and meet lifelong friends.

**Pre-school Child Development Centers**

The YWCA is the largest provider of non-profit child care in the city of El Paso, caring for more than 1,300 children daily. YWCA Pre-School Child Development Centers are high-quality, caring places that address children’s cognitive, social-emotional and physical needs. Each state-licensed center offers balanced, nutritious, home cooked meals, convenient hours for working families, and dedicated, well-trained staff. Our child care partners include EPCC, the Children’s Learning Institute, EPISD, The Housing Authority of the City of El Paso, the City of El Paso, and the Department of Defense. The YWCA has also partnered with the Department of the Army and Army Child Care in Your Neighborhood program to provide over $150,000 in new program materials and equipment to support the national accreditation of our child care centers.

350 youth participated in ywca summer camps, coordinated by the school-age division.
investing in families

**Major Health and Fitness Activities Include:**

- Cardio classes, Bender Ball, Step Aerobics and Gliding
- Zumba Fitness®
- Fitness programs that focus on addressing the needs of the whole family
- Swim classes and lessons for all ages
- YW Zones child and youth fitness program, made possible through a partnership with the Paso Del Norte Health Foundation, providing trained instructors for youth ages 3-16
- Silver Sneakers® fitness program for seniors
- 10K Run (3rd Annual Race Against Racism)
- WOW Classes (Women on Weights)
- Music lessons
- Gymnastics

**The Health and Wellness Division** promotes and supports healthier lifestyles in the El Paso Del Norte Region by offering a variety of fitness and aquatic programs for all ages. In locations throughout the city, there are five indoor year-round pools and three seasonal outdoor pools. Zumba Fitness® continues to be our most popular class. The YWCA continued to host training and recruitment events for regional Zumba Fitness® Certified Instructors. At the Dorothy Woodley Hunt Branch in El Paso’s Lower Valley, the UTEP College of Health Sciences is continuing to conduct the HEART community research program with the goal of reducing risk factors for cardio-vascular disease in Hispanics. Seniors are enjoying the mix of healthy activities, exercise and socializing with the Healthways Silver Sneakers® fitness program which is available at every YWCA branch.

1,400+ children throughout the county participated in 55 YWCA After-School programs.
Transitional Living Center

Since 1993, the Sara McKnight Transitional Living Center (TLC) has provided housing and supportive services to homeless women and their children. Residents may stay for up to two years as they progress through an individualized self-development plan to advance their education, obtain job skills and employment, and build the life skills needed to move to permanent housing and maintain their independence. Children have access to case management, literacy classes, tutoring, Girl Scouts, Cub Scouts, Boy Scouts, and YWZones exercise classes. Certified case managers assure good parenting and developmental benchmarks are achieved for children through PAT (Parents as Teachers) and the NACCRRRA (National Association of Child Care Resource & Referral Agencies) Abriendo Puertas (Open Doors) program for Spanish speaking mothers. Both have components for mothers and children who have survived domestic violence. In 2010-11, the TLC was home to 75 women and 170 children, ages birth to 17, male and female.

Community Development Corporation

The YWCA Community Development Corporation was established in 1998 to address the need for affordable housing, and manages affordable housing options for families in need. Projects include:

Senior Apartments

The YWCA Senior Housing complex was home to 18 elders and 2 grandchildren over the past year. Low income seniors benefit from affordable apartments at below market rates and the opportunity to live in a community of peers with membership and direct access to the resources of the neighboring YWCA Dorothy Woodley Hunt Branch.

Independence House

Independence House supports women who are survivors of family violence. The facility consists of eight apartments and commercial office space. Residents may live in the apartments for up to 24 months, and are charged program fees not exceeding 30% of their monthly income. This year, the program offered 14 women and 24 children a safe place to live and provided individual case management and advocacy to help them regain stability in their lives and move to self-sufficiency.

Children Cope with Divorce

The YWCA delivered 60 classes to 1,602 parents pursuing divorce. The quality of this program and its relevance to families in the divorce process is highly rated by attendees: Ninety-one percent of participants agree that it will help them to deal with their spouse/ex-spouse, 96% agree it will help them to understand their children, and 99% agree that the presentation was high quality. The Cope program continued to work in partnership with the Rolleroasters program, an initiative that helps children adjust to and understand the changes related to family divorce.

Child Care Services (CCS)

Through a contract with Workforce Solutions, Upper Rio Grande, the YWCA manages the CCS program. CCS provides financial support to qualifying families who are working and/or pursuing an educational program. In 2010-11, CCS supported an average of 8,801 children monthly with total contract expenditures of $22,557,049. Additionally, through an American Recovery and Reinvestment Act (ARRA) grant to increase the quality of child care, the YWCA was able to award a total of $645,075 to child care centers and child care...
homes in our six county service delivery area, and to greatly enhance the materials available for loan in both El Paso and Alpine through our resource rooms.

**MI CASA HOMELESS CHILD CARE PROGRAM**

The Judy & Kirk Robison Mi Casa Homeless Child Development Program provides nurturing and developmentally appropriate care to the children of families who reside in El Paso's homeless shelters. It is the only licensed homeless childcare program in the city. The center has a “Four-Star” rating, the highest under the Texas Rising Star program (a quality child care initiative). Many children are transported to Mi Casa daily from area homeless shelters and transitional living centers.

Mi Casa offers parents a safe environment for their children so they can focus on obtaining or maintaining employment, or attending job skills training.

**CONSUMER CREDIT COUNSELING SERVICE (CCCS)**

Consumer Credit Counseling Service (CCCS) provided credit, budget and housing counseling to 2,735 individuals and families, and provided 295 financial education and homebuyer education classes to 2,410 attendees. The Division also returned $5,169,497 to the community through approximately 1,067 debt management plans. CCCS outreach presentations provided information to 1,745 community members. CCCS continued its involvement on the steering committee of the Don’t Borrow Trouble campaign of the City of El Paso (an initiative to raise consumer awareness of predatory lending practices).

With continued funding from WestStar Bank, CCCS promoted healthy savings and credit use through its community financial education programs. CCCS was granted continued funding through the San Antonio Area Foundation Texas Resources for Iraq-Afghanistan Deployment (TRIAD) Fund to provide financial counseling and education to military veterans and their families; it also provided services to active duty military under the Military One Source partnership with the National Foundation for Credit Counseling (NFCC), of which CCCS is a member. CCCS received continued funding from the United Way of El Paso County to provide financial counseling to women living in transitional housing programs.

Division staff participated in the City of El Paso’s two community-wide home preservation foreclosure prevention fairs, and received continued National

Foreclosure Mitigation Counseling funding through its HUD intermediary, National Council of La Raza (NCLR). NCLR also facilitated funding for CCCS for elusion prevention counseling from OCWEN Financial Corporation. Additionally, CCCS participated in the Emergency Homeowner Loan Program with funding received from the NFCC and NCLR, providing counseling to help qualify homeowners on the verge of foreclosure for relief under that HUD program.

Continued funding for first time homebuyer counseling and education was granted to CCCS by the City of El Paso under its Community Development initiatives. CCCS partnered with the Housing Authority of the City of El Paso to provide homebuyer education and counseling to public housing residents under the 2006 Ross Family Homeownership program, and partnered with the El Paso Collaborative to provide first time homebuyer education and counseling to their constituents under our joint Wells Fargo Bank Priority Market Program Partnership.

**CCCS NEW MEXICO**

CCCS/YWCA Credit Counseling and Homeownership Center in Las Cruces continued to provide ongoing financial education to La Casa, Inc. residents who are victims of domestic violence. Continued funding was provided by the United Way of Southwest New Mexico for crisis credit and housing counseling activities, and CCCS continued its work with New Mexico Mortgage Finance Authority and the Housing Authority of Doña Ana County to counsel and prequalify prospective homebuyers in the Southern New Mexico Colonias.

CCCS continued its partnership with the Community Action Agency of Southern New Mexico to provide financial counseling and money management education classes to their constituents in Las Cruces, Anthony, Silver City, and Mesquite; and in Doña Ana, Grant, Sierra, Luna, and Otero counties. National Council of La Raza provided continued funding for first time homebuyer counseling and education activities.

| 2,735 | individuals and families were provided credit, budget, and housing counseling. |
Volunteers have a significant impact on YWCA services to the community. Just over 750 volunteers contributed more than 32,000 hours of service to the YWCA. YWCA Volunteers work in child development and afterschool programs; they tutor children and adults in the Sara McKnight Transitional Living Center, sort donations, support administrative operations, and serve on various committees of the Board.

**Racial Justice**

The Racial Justice program fosters justice, appreciation for diversity, and the elimination of racism via workshops and community dialogue based on our core values of Respect, Understanding, Acceptance and Appreciation. In 2010-2011, 4,431 participants benefited from 226 hours of training offered by 47 volunteer facilitators.

The Racial Justice Program held its third annual “Imagine: Peace” event with increased participation from community members, organizations, and YWCA staff. The event showcased the diversity of our community and offered activities to promote peace in the home, workplace and community.

The YWCA’s annual Racial Justice Ambassador Awards were presented to the powerful poet Griselda “La Rana” Muñoz, the New Mexico State University J. Paul Taylor Social Justice Symposium and to YWCA staff member Adriana Payan. Each of these individuals and organizations embodies the Racial Justice core values.

**Teen Leadership**

Through the Community Youth Development (CYD) Grant serving Northeast El Paso, 708 unduplicated youth received in-school and after school programming at five Northeast El Paso middle and high school campuses. Workshops addressing self awareness, appreciation of differences, and responsibility for self and community were offered to youth 11-18 years of age. The CYD summer camp introduced 30 middle school youth to art, music, food, games and languages from other cultures.

Through a continuing partnership with the El Paso Field Office of the Federal Bureau of Investigation, YWCA youth participated in the FBI Youth Academy. For one week, high school juniors and seniors from throughout El Paso learned about the skills and training that are required to pursue a future career with the FBI.

New support from State Farm offered 346 El Paso youth the opportunity to make a difference in their community by designing and implementing service learning projects to serve families in need. Funding from the United Way of El Paso supported 719 students for mentoring sessions. Sessions focused on service learning and engaged youth in building their community.

**Volunteer Services**

Volunteers have a significant impact on YWCA services to the community. Just over 750 volunteers contributed more than 32,000 hours of service to the YWCA. YWCA Volunteers work in child development and afterschool programs; they tutor children and adults in the Sara McKnight Transitional Living Center, sort donations, support administrative operations, and serve on various committees of the Board. Volunteers hosted fundraising activities and planned our Annual Women’s Luncheon which raised more than $420,000 last year. They facilitate racial justice and leadership workshops and mentor homeless women. Our volunteers do so much more, not the least of which is leading our Board of Directors. We owe a great deal of gratitude to these individuals. Without them, we would be challenged to meet our numerous goals and objectives across all Agency divisions.
support to military families
ARMY SCHOOL-AGE PROGRAMS IN YOUR NEIGHBORHOOD (ASPYN)

ASPYN is a program that provides fee assistance to military and Department of Defense (DoD) civilian patrons living off post. ASPYN providers are trained to meet the Council on Accreditation (COA) standards for quality after school care. COA is considered the leading voice of the after-school profession and its quality standards are dedicated to supporting the development, education, and care of children and youth during their out-of-school hours. ASPYN is a collaborative effort among the United States Army, the YWCA, and the National Association of Child Care Resource & Referral Agencies (NACCRRA).

CONSUMER CREDIT COUNSELING SERVICE (CCCS) FOR MILITARY FAMILIES

Through an MOU with Army Community Service, Consumer Credit Counseling Service counseled 486 active duty military and family members, and delivered 12 money management education classes to Fort Bliss and White Sands Missile Range personnel. These services were made possible with the assistance of the San Antonio Area Foundation’s TRIAD fund. CCCS participated in the Financial Readiness Road Show and the Fort Bliss Homeownership Fair, sponsored by Army Community Service.

486 active duty military and family members were supported by the YWCA’s Consumer Credit Counseling Service.
## Financials 2010-11

### Support and Revenue

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<th>Support</th>
<th>Amount</th>
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<td>contributions, United Way</td>
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<tr>
<td>contributions, other</td>
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<td>contributions, in-kind</td>
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<td>rental income</td>
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<td>interest income</td>
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<td>other</td>
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<td>total revenue</td>
<td>$5,815,537</td>
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</table>

### Total Support & Revenue

**$34,125,784**
financials 2010-11

- child care management (67%)
- fundraising (2%)
- administrative support (6%)
- pre-school child development (11%)
- after school care (5%)
- health promotion services (4%)
- transitional living center and other counseling (2%)
- consumer credit counseling service (3%)
  - teen services (<1%)
  - other program services (<1%)

---

expenses

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<th>program services</th>
<th>support services</th>
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<td>3,803,358</td>
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<td>health promotion services</td>
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<td>transitional living center and</td>
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<td>other counseling services</td>
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<td>768,244</td>
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<td>93,776</td>
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<td>$31,272,893</td>
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total expenses $33,858,762
financials 2010-11

**ywca el paso del norte region**

**assets**
- assets = $19,692,400
- property and equipment (65%)
- cash (12%)
- accounts, contributions and grants receivable (21%)
- other assets (2%)

**ywca el paso del norte region**

**liabilities & net assets**
- liabilities & net assets = $19,692,400
- net assets - investment in plant assets (61%)
- net assets - temporarily restricted (11%)
- accounts and construction payable (10%)
- refundable advances (1%)
- accrued and other liabilities (4%)
- long-term debt and capital lease obligation (4%)
- net assets - unrestricted (9%)
YWCA of El Paso Foundation
Restricted Net Assets
August 31, 2010

The YWCA of El Paso Foundation is a supporting organization of the YWCA El Paso del Norte Region. Funds are established with a minimum contribution of $5,000 and may be directed to support specific initiatives or where needed most. We are grateful to the individuals, families and corporations that have established funds in the Foundation, to secure the future of the El Paso YWCA.

<table>
<thead>
<tr>
<th>Fund</th>
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<td>Mary Ann &amp; Chuck Dodson Fund</td>
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<td>Joyce Whitfield &amp; Robert L. Jaynes Endowment Fund</td>
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<td>Shirley T. &amp; Charles H. Leavell Endowment Fund</td>
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<td>Betty MacGuire &amp; Carol Carnes Endowment Fund</td>
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<td>The Yellen Family Fund</td>
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<td>Ivonne Rodriguez/Ernest Crawford Endowment Fund</td>
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<td>Arlene Valles Memorial Fund</td>
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<td>Olga Roderick &amp; Frances Axelson Endowment Fund</td>
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<td>Harriet H. Smith Memorial Fund</td>
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<td>Pete &amp; Helen E. Lee Memorial Fund</td>
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<td>Nancy Barnett Endowment Fund</td>
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<td>Betty Thorn Memorial Fund</td>
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<td>Blanca Guillen and Andy Orona Fund</td>
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<td>Various memorials</td>
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**Total Permanently Restricted Fund**  $7,534,823  
**Temporarily Restricted Assets**  $612,097  
**Total**  $8,146,920
donors

corporate, foundation, and individual donors

$25,000+
- Chase Bank

$10,000 - 24,999
- Anonymous
- Ginger Francis
- MattressFirm
- WestStar Bank

$5,000 - 7,499
- Bank of America
- Mary Ann M. Dodson
- Peggy Feinberg
- Leanne B. Hedrick
- Gayle Hunt
- Carroll Maxon
- Nan Napier
- Rocky Mountain Mortgage
- Stanlee Rubin

$2,500 - 4,999
- Sally Andrade
- Anonymous
- Anonymous
- Sherry Brown
- Clara B. Burns
- Arlene E. Carroll
- CFI Security, Inc
- Classic American Homes
- Datmark, Inc.
- Destiny Family Christian Center
- Susan Drewry
- El Paso Electric Co.
- Mary Carolyn Fraser
- GECU
- Betty Jo Graham
- Beth Hahn
- Inter National Bank
- JDW Insurance Co.
- Kemp Smith
- Kimmins Koatings
- MIMCO, Inc.

$1,000 - 2,499
- Kay L. Mooy
- Judy Robison
- Dede Rogers
- Emma Schwartz
- Evelyn Schwartz
- Sierra Providence Health Network
- The Shiloff Family Foundation
- Tres Mariposas
- Wendy Viramontes
- Wells Fargo Bank
- Sue J. Woo
- Michelle Wright
- Zia Homes of El Paso

$1,000 - 2,499
- Ann Allen
- Sandra S. Almanzán
- Barbara Alspaugh
- Annette Lawrence Enterprises, Inc. DBA Magic Pan Restaurant
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